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GETTING ONTO THE ICE

Get ready to experience the energy of real-world NHL hockey in NHL™ 19! The first time you launch the game, you'll have four gameplay styles to choose from:

I am new to sports gaming.

Learn the ropes on Rookie difficulty with simplified Hybrid controls, Control Hints, and On-Ice visualizations tailored for new users.

I have not played recently.

This setting defaults to Skill Stick controls while also raising the $\,$

game difficulty to Semi-Pro.

I am experienced.

Show off your Skill Stick expertise on Pro difficulty.

I am an expert. Expect All-S

Expect All-Star difficulty to give you a serious challenge. This option is great for seasoned players who want a realistic

hockey experience.

NOTE: You can adjust gameplay settings at any time from the main menu—just go to SETTINGS. There, each control, difficulty, game style, and hint option can be tweaked to suit your needs.

Once you've made your choice, the game presents five options: Training Camp, What's New, Stanley Cup™ Game, Free Skate, and Main Menu. Upon choosing Main Menu, you'll be asked to pick your favorite team.

COMPLETE CONTROLS

HYBRID

This is one of the simplest control schemes, using simple button presses to command the action on the ice. It's great for beginners.

OFFENSE

Skating/Shot & Pass Aim

Pass

Slap shot

Wrist shot

Cancel shot

Backhand toe drag

Backhand toe drag flip

Between the legs shot

Between the legs pass

One-handed tuck

Saucer pass

Between the legs saucer pass

One-touch dekes

LH one-handed deke-backhand

RH one-handed deke-backhand

Vision control

left stick

⊗ button

button

button

L1 button (hold)

R3 button + right stick .

R3 button + right stick + R1 button

L1 button + R3 button + right stick 1

L1 button + R3 button + ⊗ button

L1 button + R1 button

R1 button

L1 button + R3 button + R1 button

L1 button

L1 button + right stick 🎝, 🕇, 🦠

L1 button + right stick , 1, 7

L2 button

DEFENSE

Switch player

Manually switch player

Cancel switch player

Switch player last man back

Poke check

Body check

Dive/Block

Stick lift

Initiate/Accept fight

Boardplay (when near boards)

Block pass

⊗ button/ R2 button

R2 button (hold) + right stick (flick)

R2 button (hold) + L1 button

R2 button (hold) + R3 button

R1 button

O button

L1 button + R1 button

button

△ button (double tap)

△ button (hold)

L1 button (hold)

FIGHTING

Grab

Fake grab

Overhand punch

Uppercut

Push

Pull

Block/Lean back

Dodge

L2 button (hold)

L2 button

right stick 1

right stick

left stick 🕇

left stick ↓

R2 button (hold)

R2 button

NET BATTLES (BACK PLAYER)

Engage in Net Battle

Switch sides

Stick lift while in Net Battle

Tie up player's stick

Shove

Push opponent

△ button (hold)

△ button (hold) + left stick

button

button (hold)

button

left stick (hold)

NET BATTLES (FRONT PLAYER)

Engage in Net Battle

Shrug off
Push opponent

Spin

L2 button + left stick (into player)

• button

left stick

L2 button

GOALIE

Pull/Replace goalie L2 button + touch pad button

L1 button + ⊗ button Manual goalie toggle

Move goalie

Precision modifier

Free skate

Pass puck

Poke check

Change camera view

Cover puck

Butterfly

Hug post

Hug post (VH)

Dump puck

Diving poke check

Stack pad

Spread V

Butterfly slides Diving save

Leave puck for teammate

Paddle down

left stick

L2 button

button

R2 button/\times button

right stick 1

touch pad button

△ button

R2 button (hold)

L1 button + left stick ←/→

L1 button + left stick ←/→ + R2 button

right stick 1

■ button + left stick ↑

O button + left stick ←/→

■ button + left stick

right stick ←/→

■ button + left stick ←/→

L2 button

SKILL STICK

This control scheme allows precision control for aiming, passing, shooting, saves, and more advanced moves. Players who know hockey and want a more true-to-life NHL challenge will excel with this setup.

OFFENSE

UFFENSE	
Skating/Shot & Pass Aim	left stick
Hustle	L3 button
Glide	left stick (release)
Pass	R2 button (hold for more strength)
Between the legs shot	L1 button + R3 button + right stick
Between the legs pass	L1 button + R3 button + R2 button
Between the legs saucer pass	L1 button + R3 button + R1 button
Cancel pass while holding	L1 button
Saucer pass	R1 button
Spin	L2 button
Fake shot	right stick 👃 (release)
Deke	right stick ←/→
One-handed tuck	right stick ←/→ (hold) + L1 buttan + R1 button
One-touch dekes	left stick + L1 button
LH one-handed deke—backhand	L1 button + right stick 🌽, 🕇, 🦶
RH one-handed deke—backhand	L1 button + right stick 🔨, 🕇, 🌽
Leg kick	R3 button
Backhand toe drag	R3 button + right stick 👃
Backhand toe drag flip	R3 button + right stick 🗸 + R1 button
Boardplay	🛆 button (hold)

OFFENSE (CONT.)

Dump puck	R1 button + right stick 🕇
Protect puck	⊗ button
Chop puck	R3 button + right stick
Quick plays	directional buttons
Line change	o button, button
Vision control	L2 button (hold)
Win faceoff	right stick

PASSING

The Skill Stick control scheme gives you the ability to control the power of your passes. Press the R2 button for an easy pass, or hold the R2 button to potentially send the puck farther across the ice. The longer you hold it, the more power behind the pass.

DEFENSE	
Skate	left stick
Dive/Block	L1 button + R1 button
Stick lift	⊗ button
Body check	right stick
Poke check	R1 button
Hip check	R3 button + L1 button
Sweep stick	R1 button (hold) + right stick
Chop puck	R3 button + right stick
Block pass	L1 button
Tie up player's stick	⊗ button (hold)
Pass block + sweep stick	L1 button + right stick ←/→
Initiate/Accept fight (post whistle or during gameplay)	♠ button (double tap)
Boardplay	🛆 button (hold)

DEFENSE (CONT.)

 Manual switch player
 R2 button (hold) + right stick (flick)

 Cancel switch player
 R2 button (hold) + L1 button

 Switch player last man back
 R2 button (hold) + R3 button

 Line change
 © button, © button

 Vision control
 L2 button (hold)

FIGHTING CONTROLS

Fighting controls for the Skill Stick control scheme are identical to those of the Hybrid controls. See the previous section for the full list of how to engage other players in fights.

NET BATTLES (BACK PLAYER)

Engage in Net Battle	♠ button (hold)
Switch sides	△ button (hold) + left stick
Stick lift while in Net Battle	⊗ button
Tie up player's stick	⊗ button (hold)
Shove	right stick (flick)
Push opponent	left stick (hold)

NET BATTLES (FRONT PLAYER)

Engage in Net Battle	L2 button + left stick (into player)
Shrug off	right stick (flick)
Push opponent	left stick
Spin	L2 button

GOALIE

Manual goalie toggle

GOALIE	
Move goalie	left stick
Precision modifier	L2 button
Free skate	⊗ button
Pass puck	R2 button
Poke check	right stick 🕇
Change camera view	touch pad button
Cover puck	♠ button
Butterfly	R2 button (hold)
Hug post	L1 button + left stick ←/→
Hug post (VH)	L1 button + left stick ←/→ + R2 button
Dump puck	right stick 👚
Diving poke check	■ button + left stick ↑
Stack pad	button + left stick ←/→
Spread V	■ button + left stick
Butterfly slides	right stick ←/→
Diving save	button + left stick ←/→
Paddle down	right stick 👢 (hold)
Leave puck for teammate	L2 button
Pull/Replace goalie	L1 button + touch pad button

L1 button + ⊗ button

NHL™ 94 CONTROLS

This control scheme is a throwback to the controls in the original *NHL 94*. It's a straightforward setup that uses buttons for most basic controls.

OFFENSE

Shoot	⊙ button
Pass	⊗ button
Move player	left stick
Hustle	button
Initiate/Accept fight	🛆 button (double tap)
Spin	L2 button
Backhand toe drag	L1 button + button
Backhand toe drag flip	L1 button + 📵 button + R1 button
Between the legs shot	L1 button + ⊙ button
Between the legs pass	L1 button + ⊗ button
Between the legs deke	L1 button + 🛆 button
One-handed tuck	L1 button + R1 button

DEFENSE

	•
Checking	⊙ button
Change player	⊗ button
Move player	left stick
Hustle	button
Initiate/Accept fight	♠ button (double tap)

NOTE: Fighting controls are the same as those for other control schemes. See the Hybrid controls list in this manual to review them.

GOALIE

Paddle down

Move goalie left stick **Precision modifier** L2 button Free skate ⊗ button Pass puck R2 button/× button Poke check right stick 1 Change camera view touch pad button Cover puck △ button Butterfly R2 button (hold) Hug post L1 button + left stick ←/→ Hug post (VH) L1 button + left stick ←/→ + R2 button **Dump puck** right stick 1 Leave puck for teammate L2 button Diving poke check ■ button + left stick ↑ Stack pad O button + left stick ←/→ Spread V ■ button + left stick **Butterfly slides** right stick ←/→ Diving save ■ button + left stick ←/→

right stick ↓ (down)

NEW TO NHL 19

THE WORLD OF CHEL

The World of CHEL collects all of the online progression-based modes in NHL 19, housing fan favorites like Threes and EA SPORTS™ Hockey League, along with two that are brand new to the franchise: Ones and Pro-Am. The XP and gear you win can be used in various World of CHEL modes.

Whether you're a fresh-faced newcomer or a hardened NHL veteran, The World of CHEL offers a wide variety of challenges, rewards, and authentic gameplay the series is known for.

Ones

NHL Ones is a fast, back-to-basics mode that pits three players against each other in small, outdoor locations. Ones is hockey at its purest: in this free-for-all, no-rules gauntlet, each opponent must demonstrate their full range of offensive and defensive skills. Skate hard, aim well, and protect your goal.

Ones offers daily online tournaments in brand-new outdoor venues. Rack up wins to move up tiers, climb the leaderboards, and earn better rewards; whoever has the best record at the end of a series will be named Champion and awarded precious XP and Hockey Bags.

Drop-In Threes

This year, find Drop-in Threes in the new World of Chel hub. Compete in fast, fun, arcade-inspired 3v3 matches online using your EASHL star.

Pro-Am

Pro-Am features four offline campaigns: West All-Stars vs. East All-Stars, North American All-stars vs. World All-Stars. Generational Alumni Teams. and Historic Alumni Teams.

Each campaign features 10 3v3 matches, in which your World of CHEL custom player will compete against theme-based teams made up of past and present NHL stars.

EA SPORTS™ HOCKEY LEAGUE

Join a Drop-in game for a quick EA SPORTS Hockey League experience, now located within the World of CHEL. Simply create a character and choose a position, and then our matchmaking system will find the best available game. Once it's over, stay in the roll-over locker room to play with your team again, and maybe even create a club as a group so you can all play again later.

This year, take your custom EASHL player to the next level with our new progression system: unlock Traits and assign a Specialty to create the ultimate hockey star.

PROGRESSION SYSTEM

In NHL 19, we want you to become truly invested in the personalization and growth of your custom player. This year, handpick Traits and Specialties to refine your playstyle.

Traits offer rating changes that help the player boost a chosen skill, such as increasing your wrist shot at the cost of having a weaker slap shot, while Specialties offer situational advantages during a match. Earn Traits and Specialties by leveling-up your player, and be sure to strategize with your teammates to deploy a balanced team on the ice.

Gain XP and learn new skills to improve your performance, and acquire new accessories and gear to make your player stand out.

FRANCHISE MODE SCOUTING

The GM experience in *NHL 19* has never been closer to the real thing. This year we've added significant depth to the scouting process, letting GMs hire and fire Scouts.

Choose up to 20 Scouts (Amateur or Pro) based on their ability to judge the performance of a prospect; consider which aspects of a player's skillset they're best at identifying, be it Shooting, Puck Skills, or Reflexes. Scouting Efficiency affects how long a Scout needs to generate a report on a player, while Scouting Discovery determines how well they can weed out the Busts and unearth Hidden Gems.

Pro Scouting offers an exclusive look at the lines and attributes of rival NHL teams, allowing you to make more educated trades and targeted signings. For an added dose of realism and challenge, turn on the "Fog of War" option: this will mask player ratings, attributes and other information until you've put the time and resources into scouting them. This handicap greatly affects the trading, contract negotiation, and player evaluation processes.

Remember: time is money. Sending Scouts on assignment will inevitably pay off, but it always comes at a cost to your franchise resources.

LEGENDS AND ALUMNI

This year's game is packed with over 200 NHL icons from across the history of the sport. Play with or against the greatest players of all time.

Usable in both single player and multiplayer modes, Hero Teams offer fantasy matchups for diehard hockey fans: past and present collide when yesterday's legends team up with the superstars of today.

NEW HUT FEATURES

Loan Players

Loan Players give players a chance to try out new players for a limited time, offering temporary boosts from higher rated players on loan in your lineup.

Objectives and Milestones

Daily Objectives give players something fresh to try every day, such as "Score 5 Goals" or "Complete 5 HUT Challenges." Progression Objectives provide steady goals to hit, while time-limited Event Objectives give more rewards for completing specific events.

Milestones track your lifetime activity in Hockey Ultimate Team, providing long-term goals and rewards as you progress through the game.

MORE NEW FEATURES AND IMPROVEMENTS

Skating, Physics, and Al

With the inclusion of RPM Tech (Real Player Motion), you'll feel a stronger connection to the weight and momentum of your onscreen skater. Starts and hard stops, as well as the transfer of weight when sprinting down the ice, now feel more true to life. Improved collision physics have enhanced the realism of stumbles, hits, and clashes.

Goalie AI is better now, too, allowing them to make much smarter split-second decisions regarding how they track players. Improvements have also been made to post play, and you will see goalies using reverse VH and butterfly leans to take away sharp angles more effectively.

Manual Switching

Advancements to switch player logic will help you maintain control of the best player on the ice. Simply hold the R2 button and flick towards the player of your choice with the right stick.

Lifestyle Gear

NHL 19 delivers unprecedented customization options, offering more than 900 ways to outfit your World of CHEL superstar. For the first time in the franchise, collect lifestyle gear like hoodies, jackets, parkas, knits, and more to make your player stand out from the crowd.

PLAYING A GAME

GAME SCREEN



PAUSE MENU

Press the **OPTIONS** button during a game to freeze the action and open up the Pause menu. You can see the current game stats on the right side of the screen, such as goals, shots, passing percentage, and power plays.

Resume Game Get back onto the ice and continue your current game.

Instant Replay View a replay of your game. Fast-forward or rewind the match,

zoom in or out, and move the camera around to get the best angles

on all of the action.

Settings Customize settings for gameplay, audio, visuals, controls, and more.

You can also choose to play as the other team, or toggle Goalie Mode ON/OFF depending on whether or not you want to play as the goalie.

Quit Leave the current game or select REMATCH to restart the game

from the beginning. Either way, the current game will not save.

Game Stats View the Box Score section to see detailed scoring and penalty

information for the current game, as well as stats for both teams' players. With the Action tracker, watch replays of the on-ice action by selecting the event you want to witness. Choose the type of action—such as goals—and the period to get started. You can also press the 13 button to filter the choices by team and/or player.

Manage Teams Manage your team by editing lines and setting strategies as the

game progresses.

Coach Feedback Check on your Offense, Defense, Team Play, and Overall

Performance ratings to see where your game needs improvement. In addition, your virtual Coach will also give specific suggestions

concerning your behavior on the ice.

GAME MODES

Whether you want to play a quick game, compete against Friends, or start a hockey career, you can find all of NHL 19's game modes in the main menu.

SAVING YOUR GAME

Game information for $\mathit{NHL}\ 19$ is automatically saved to your PlayStation®4 system. Be a Pro and Franchise modes allow you to save new careers based on the one you're currently playing. Your progress in these career modes will be saved automatically at different checkpoints and upon exiting the mode.

PLAY NOW

Hit the ice in an offline match, either solo or locally with Friends. Choose the home and away teams, select jerseys, and get ready to dominate on the ice as the team of your choice.

Before you begin, take time to adjust your lines, strategies, and game settings. Swap players at will and choose your starting lineup for both offense and defense. When it comes to strategy, you have control over everything from your defensive coverage to how your forward line will act.

PLAYER SKILLS AND STRATEGY

Keep in mind that some strategies are built for certain types of hockey players. For instance, Crash the Net for your forward line is best if your players possess a lot of physical strength. Check your lineups to see who's taking the ice, and choose strategies that put their unique skill sets to good use!

ONLINE VERSUS

Challenge other *NHL 19* players to games online. You can play Ranked or Casual matches, compete alongside and against Friends online or on the couch, or play co-operatively against the CPU. This is the place to put your skills to the test!

ONLINE AND OFFLINE SHOOTOUT MODES

A goalie and a shooter trade off defending and taking penalty shots. In a series of five rounds, users can practice this critical moment from both sides.

PLAYOFF MODE

Start a playoff and see which real-world team can make it to the top. First, choose your playoff settings, including the number of participating teams, the length of the series (such as Best of 7), and the difficulty. Next, choose teams to fill out the tournament bracket.

When the tournament begins, you can choose to play games, let the CPU take over, or simulate games.

HOCKEY ULTIMATE TEAM (HUT)

Create and manage your dream team, and then take it onto the virtual ice in HUT Competitive Seasons, Online Seasons, and HUT Champions. If you prefer solo play, try HUT Challenges or compete against the current Team of the Week—two great ways to brush up on your skills and make sure you're ready to compete online or against your Friends. See if you have what it takes to win!

As you progress through HUT, you'll earn Coins to acquire new players and packs. And as you get new players for your roster, be sure to choose according to their respective strengths: NHL 19 utilizes HUT Synergy, which grants stat boosts to players who complement each other. Make sure your players are not only stars on the ice, but also have the right Synergy to successfully work together.

You can also challenge your Friends to online matches through Play with Friends. Battle it out on the ice to see who has created the best Ultimate Team!

FRANCHISE MODE

In NHL 19, allow room in your budget for scouting prospects and rival teams, adding a whole new dimension to the GM experience. For an additional challenge, enable Fog of War to restrict your view of the competition until you scout them directly.

Being a GM in NHL 19 is about not only managing your team, but also making crucial decisions regarding player personnel, scouting, ticket prices, operations budgets, arena upgrades, and relocation.

If fans tire of your venue's hot dogs and sodas, expand your concession menu to add variety. Or, if your team's owner wants a boost in overall revenue, try offering a wider selection of merchandise in your team store. Being a GM is all about managing these demands within a budget. Every detail matters—even making sure the bathroom stays squeaky clean.

Lead your team to Stanley Cup™ glory through good management and business sense behind the scenes.

DRAFT CHAMPIONS

Draft Champions has you drafting a team comprised of today's NHL stars and yesterday's legends. First, you will select one of four players offered in each round. From there, take your team to the ice to compete in Solo or Head-to-Head games. The more you win, the greater the rewards.

EA SPORTS™ HOCKEY LEAGUE

Join a Drop-in game for a quick EA SPORTS Hockey League experience, now located within the World of CHEL. Select your favorite position and our improved matchmaking system will find the best available game. Develop chemistry with your teammates to eventually join or create a club as a group—this way, you can more easily play with these friends on a regular basis.

Simply create a character to get started. Customization options will be limited at first, but you'll soon earn more as you progress. You can even use this custom character across a variety of World of CHEL modes.

Hone your skills, play against other clubs, and work your way up the division ladder in Online Seasons. This year, unlock and equip Traits to further enhance your player's . Shooting, Senses, Puck Skills, and more. In addition, assign up to three Specialties to give your player situation-specific advantages on the ice; however, only one can be chosen when playing online.

NOTE: Friends can participate in club games without joining the club.

NHL THREES

In NHL Threes Campaign 2.0, make your way across North America and compete in the Western and Eastern Conference circuits to unlock new players, arenas, logos, and jerseys. The Threes Circuit can even be played online and via local multiplayer; compete against Friends, or team up and take the Threes Circuits by storm.

BE A PRO CAREER

Truly experience NHL 19 as your own custom player. Earn Traits Points and Specialty Points during your Be A Pro Career to upgrade your Pro's skills. Navigate the Traits skill tree to enhance your XP within specific ratings, while the Specialties tree offers situational boosts during games.

Prove your worth in games, improve based on Coach Feedback, and get drafted to start your career. Your performance will shape your legacy.

SEASON MODE

Play in one of 11 different leagues for a full season. Dominate the season standings and lead your favorite team to championship glory.

PRACTICE MODE

Whatever part of your game needs improvement, *NHL 19* has you covered: Practice as a full team, free skate against a goalie, or play as a goalie yourself to fine tune your defenses. For a full review of the basics, try out each tutorial in the Training Camp.

NEED HELP?

The EA Worldwide Customer Experience team is here to ensure you get the most out of your game—anytime, anywhere. Whether online, in community forums, through chat, on the phone, or in your social network, our game experts are available and ready to help.

Contact Us

If you need to talk to us, visit **https://help.ea.com** and click Contact Us. Based on the information you give us about your issue or question, we'll recommend the support channel that will get you the best help as quickly as possible - phone, chat, email, community forums, or social networks. Not all channels are available for every issue and location.

Online Support

For instant access to all of our FAQs and help articles, please visit **help.ea.com**. We update daily, so check here for the latest issues and resolutions.

Twitter & Facebook Support

Need a quick tip? Reach out on Twitter to https://twitter.com/EAhelp or post on https://www.facebook.com/EAHelpHub/ where our online game experts are available and ready to help.

Internet connection and Facebook and Twitter accounts required to access this feature. You must be 13+ to register a Facebook account.

Chat, email and phone support via EA Help may no longer be offered in your local language. English support is available at **help.ea.com**, where you can still search for some content in your language. For help from other players, visit **answers.ea.com**.

Australia

Online Customer Support:

https://help.ea.com/

EA's Online Customer support provides free live chat, email support, and community resources on Answer HQ.

Electronic Arts Australia Support Hotline:

Toll Free within Australia -1800894823

Operating hours from 9am - 6pm AEST Monday to Friday. Closed on National Australian Public Holidays. Calls charges from mobile and public phones are higher.

New Zealand

Online Customer Support:

https://help.ea.com/

EA's Online Customer support provides free live chat, email support, and community resources on Answer HQ.

Electronic Arts New Zealand, Games Hotline:

Toll Free within New Zealand - 0800373473

Operating hours from 9am - 10pm 7 days a week. Calls charges from mobile and public phones are higher.

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